



RISING SUN POOLS, INC.

Pools, Spas and Service Center

MAIN SHOWROOM
5608 Hillsborough Street
Raleigh, NC 27606
(919) 851-9700
Fax (919) 859-1529

NORTH RALEIGH
1637 North Market Drive
Raleigh, NC 27609
(919) 532-7786

GARNER
126 Shenstone Drive
Garner, NC 27529
(919) 772-6111

WEEKLY MAINTENANCE CONTRACT

CONTRACT A

Date _____

Customer Name _____

Address _____

Phone (H) _____ (W) _____ (M) _____ Email _____

Service Included in ALL Maintenance Contracts

- Vacuum pool thoroughly using POWERVAC system
- Blow off pool deck (as needed)
- Minor repairs (O-rings/gaskets, etc.)
- Brush tile line
- Spa maintenance
- Clean all baskets and automatic cleaner bags/filters
- On-site chemical test
- Computerized chemical analysis

Type of Maintenance

- BI-WEEKLY POOL & SPA: \$60.00 per hour plus chemicals (if applicable) & 10% off additional service chemicals and parts
- BI-WEEKLY SPA ONLY: \$50.00

All Maintenance Customers: Up to 1 hour of labor is included in our contract. If your pool takes longer than 1 hour to clean due to: pool size, excessive debris from storms, heavily wooded areas, time of year (pollen / leaves) or initial cleaning, an additional rate of \$10 per 10 minutes will be billed.

For maintenance free pool ownership sign up for weekly maintenance

Your travel time will be an additional \$ _____ per visit.

There is an additional charge for travel time outside the following areas (Cary, Raleigh, Garner, Apex, Morrisville).

Start Date _____ Location _____

Chemicals are kept on site Yes No Year Round

CUSTOMERS ARE RESPONSIBLE FOR ADDING WATER TO MAINTAIN THE PROPER LEVEL IN THE POOL/SPA

It is your responsibility to supply adequate water in the pool to keep your equipment operational; if the water level is not monitored additional fees may apply for us to come and maintain it for you.

Vacant homes or frequent travelers may require an auto-fill system – please call for details.

- If your pool is very cloudy/green we may not be able to vacuum until we get the pool water clear. These additional chemical-only stops will be billed at \$45 per stop labor plus chemicals and travel time.
- Spring and fall clean-up may require more than one visit per week and will be billed at the contracted rate.
- **Draining and cleaning a spa is a \$75 charge (needed every 10-12 weeks).**

I hereby enter into a contract with Rising Sun Pools for the maintenance services listed above for the amount of time and the hourly rates stated on this contract. If I cancel services prior to my contracted end-date I will be billed retroactively for any discounts in service and other products I received under the terms of my contract.

We require a signed contract and a credit card on file for all maintenance accounts BEFORE we will begin service.

Credit Card # _____ Exp Date _____

I authorize Rising Sun Pools to charge my credit card automatically for each billing statement: *please initial* _____

BY PRESENTING THIS CARD FOR PAYMENT OF THE DEPOSIT OR TO OPEN AN ACCOUNT, YOU EXPRESSLY AUTHORIZE AND PERMIT RISING SUN POOLS, IN ITS DISCRETION, TO CHARGE THIS CREDIT CARD OR ANY OTHER CREDIT CARD ON FILE FOR THIS ACCOUNT FOR THE BALANCE DUE IF PAYMENT IN ANOTHER FORM IS NOT RECEIVED WITHIN 60 DAYS OF INVOICING.

Signature _____ Date _____

Notes or Special Instructions _____

**CANCELLATIONS WILL ONLY BE ACCEPTED IN WRITING
AND WE REQUIRE AT LEAST TWO WEEKS NOTICE TO PROCESS YOUR REQUEST.
E-MAIL CANCELLATION REQUESTS TO SUE@RISINGSUNPOOLS.COM**

** Pricing subject to change*

Internal Use Only
Entered _____
Initials _____



RISING SUN POOLS, INC.

Pools, Spas and Service Center

MAIN SHOWROOM
5608 Hillsborough Street
Raleigh, NC 27606
(919) 851-9700
Fax (919) 859-1529

NORTH RALEIGH
1637 North Market Drive
Raleigh, NC 27609
(919) 532-7786

GARNER
126 Shenstone Drive
Garner, NC 27529
(919) 772-6111

BI-WEEKLY OR MONTHLY MAINTENANCE CONTRACT

CONTRACT B

Date _____

Customer Name _____

Address _____

Phone (H) _____ (W) _____ (M) _____ Email _____

Service Included in ALL Maintenance Contracts

- Vacuum pool thoroughly using POWERVAC system
- Blow off pool deck (as needed)
- Minor repairs (O-rings/gaskets, etc.)
- Brush tile line
- Spa maintenance
- Clean all baskets and automatic cleaner bags/filters
- On-site chemical test
- Computerized chemical analysis

Type of Maintenance

- BI-WEEKLY POOL & SPA: \$60.00 per hour plus chemicals (if applicable) & 10% off additional service chemicals and parts
- BI-WEEKLY SPA ONLY: \$50.00. MONTHLY \$80.00 per hour plus chemicals and parts (if applicable)

All Maintenance Customers: Up to 1 hour of labor is included in our contract. If your pool takes longer than 1 hour to clean due to: pool size, excessive debris from storms, heavily wooded areas, time of year (pollen / leaves) or initial cleaning, an additional rate of \$10 per 10 minutes will be billed. **Bi-Weekly & Monthly Customers:** Swimming pools require weekly maintenance care. With bi-weekly or monthly maintenance, during the weeks off, **(the weeks that RSP does not come)** it is necessary for the homeowner to maintain proper chemical and salt levels and to vacuum as needed. Additional trips required to rebalance or clean pool of algae, debris or fix water clarity, due to the homeowner not maintaining the pool during the off weeks, will be billed at \$65 per hour (plus chemicals) for cleaning or \$45 per stop to adjust chemicals. RSP does not guarantee bi-weekly and monthly maintenance customers will not have algae, debris, or water clarity issues since the homeowner is taking responsibilities for their pool or spa in the off weeks. RSP can not control whether or not the homeowner is correctly maintaining their pool.

For maintenance free pool ownership sign up for weekly maintenance

Your travel time will be an additional \$ _____ per visit.

There is an additional charge for travel time outside the following areas (Cary, Raleigh, Garner, Apex, Morrisville).

Start Date _____ Location _____

Chemicals are kept on site Yes No Year Round

CUSTOMERS ARE RESPONSIBLE FOR ADDING WATER TO MAINTAIN THE PROPER LEVEL IN THE POOL/SPA

It is your responsibility to supply adequate water in the pool to keep your equipment operational; if the water level is not monitored additional fees may apply for us to come and maintain it for you.

Vacant homes or frequent travelers may require an auto-fill system – please call for details.

- If your pool is very cloudy/green we may not be able to vacuum until we get the pool water clear. These additional chemical-only stops will be billed at \$45 per stop labor plus chemicals and travel time.
- Spring and fall clean-up may require more than one visit per week and will be billed at the contracted rate.
- **Draining and cleaning a spa is a \$75 charge (needed every 10-12 weeks).**

I hereby enter into a contract with Rising Sun Pools for the maintenance services listed above for the amount of time and the hourly rates stated on this contract. If I cancel services prior to my contracted end-date I will be billed retroactively for any discounts in service and other products I received under the terms of my contract.

We require a signed contract and a credit card on file for all maintenance accounts BEFORE we will begin service.

Credit Card # _____ Exp Date _____

I authorize Rising Sun Pools to charge my credit card automatically for each billing statement: *please initial* _____

BY PRESENTING THIS CARD FOR PAYMENT OF THE DEPOSIT OR TO OPEN AN ACCOUNT, YOU EXPRESSLY AUTHORIZE AND PERMIT RISING SUN POOLS, IN ITS DISCRETION, TO CHARGE THIS CREDIT CARD OR ANY OTHER CREDIT CARD ON FILE FOR THIS ACCOUNT FOR THE BALANCE DUE IF PAYMENT IN ANOTHER FORM IS NOT RECEIVED WITHIN 60 DAYS OF INVOICING.

Signature _____ Date _____

Notes or Special Instructions _____

**CANCELLATIONS WILL ONLY BE ACCEPTED IN WRITING
AND WE REQUIRE AT LEAST TWO WEEKS NOTICE TO PROCESS YOUR REQUEST.
E-MAIL CANCELLATION REQUESTS TO SUE@RISINGSUNPOOLS.COM**

* Pricing subject to change

Internal Use Only
Entered _____
Initials _____



RISING SUN POOLS, INC.

Pool, Spas and Service Center

MAIN SHOWROOM
5608 Hillsborough Street
Raleigh, NC 27606
(919) 851-9700
Fax (919) 859-1529

NORTH RALEIGH
1637 North Market Drive
Raleigh, NC 27609
(919) 532-7786

GARNER
126 Shenstone Drive
Garner, NC 27529
(919) 772-6111

CLEAN-UP MAINTENANCE CONTRACT

CONTRACT C

Date _____

Customer Name _____

Address _____

Phone (H) _____ (W) _____ (M) _____ Email _____

Service Included in ALL Maintenance Contracts

- Vacuum pool thoroughly using POWERVAC system
- Blow off pool deck (as needed)
- Minor repairs (O-rings/gaskets, etc.)
- Brush tile line
- Spa maintenance
- Clean all baskets and automatic cleaner bags/filters
- On-site chemical test
- Computerized chemical analysis

Type of Maintenance

CLEAN-UP \$65.00 per hour:

____ up to 2 stops ____ up to 5 stops ____ up to 10 stops ____ as many as needed up to _____ times

All Maintenance Customers: Up to 1 hour of labor is included in our contract. If your pool takes longer than 1 hour to clean due to: pool size, excessive debris from storms, heavily wooded areas, time of year (pollen / leaves) or initial cleaning, an additional rate of \$10 per 10 minutes will be billed.

For maintenance free pool ownership sign up for weekly maintenance

Your travel time will be an additional \$ _____ per visit.

There is an additional charge for travel time outside the following areas (Cary, Raleigh, Garner, Apex, Morrisville).

Start Date _____ Location _____

Chemicals are kept on site Yes No Year Round

CUSTOMERS ARE RESPONSIBLE FOR ADDING WATER TO MAINTAIN THE PROPER LEVEL IN THE POOL/SPA

It is your responsibility to supply adequate water in the pool to keep your equipment operational; if the water level is not monitored additional fees may apply for us to come and maintain it for you.

Vacant homes or frequent travelers may require an auto-fill system – please call for details.

- If your pool is very cloudy/green we may not be able to vacuum until we get the pool water clear. These additional chemical-only stops will be billed at \$45 per stop labor plus chemicals and travel time.
- Spring and fall clean-up may require more than one visit per week and will be billed at the contracted rate.
- **Draining and cleaning a spa is a \$75 charge (needed every 10-12 weeks).**

I hereby enter into a contract with Rising Sun Pools for the maintenance services listed above for the amount of time and the hourly rates stated on this contract. If I cancel services prior to my contracted end-date I will be billed retroactively for any discounts in service and other products I received under the terms of my contract.

We require a signed contract and a credit card on file for all maintenance accounts BEFORE we will begin service.

Credit Card # _____ Exp Date _____

I authorize Rising Sun Pools to charge my credit card automatically for each billing statement: *please initial* _____

BY PRESENTING THIS CARD FOR PAYMENT OF THE DEPOSIT OR TO OPEN AN ACCOUNT, YOU EXPRESSLY AUTHORIZE AND PERMIT RISING SUN POOLS, IN ITS DISCRETION, TO CHARGE THIS CREDIT CARD OR ANY OTHER CREDIT CARD ON FILE FOR THIS ACCOUNT FOR THE BALANCE DUE IF PAYMENT IN ANOTHER FORM IS NOT RECEIVED WITHIN 60 DAYS OF INVOICING.

Signature _____ Date _____

Notes or Special Instructions _____

**CANCELLATIONS WILL ONLY BE ACCEPTED IN WRITING
AND WE REQUIRE AT LEAST TWO WEEKS NOTICE TO PROCESS YOUR REQUEST.
E-MAIL CANCELLATION REQUESTS TO SUE@RISINGSUNPOOLS.COM**

* Pricing subject to change

Internal Use Only
Entered _____
Initials _____